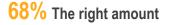
WHAT DO EMPLOYEES IN EUROPE THINK?

STAFF PERCEPTION SURVEY ON REMOTE WORK AND NEW SKILLS

Since lockdown, how was the quantity of calls or video meetings?







21% More than necessary



8% Not enough





3% I did not have any

What did your company help you with for 'home office/remote work'?

(Multiple choice option)



62% Office devices (laptops, phones, headphones, etc.)



22% Online training related to remote work or the COVID-19 situation



7% Payment in part or in full for domestic utilities (internet, electricity, etc.)



6% Office furniture (chairs, tables, etc.)



Did you learn new technical or hard skills for your role during the first wave of the COVID-19 epidemic? (Multiple choice option)



29% Yes, using internal tools



29% Yes, using external providers



49% No, I did not

Why did you learn a new skill?

(Multiple choice option)



60% To improve my career prospects



50% To be more innovative in my work



42% To prepare for a specific future role





27% To improve the customer experience and satisfaction

Methodology:

Survey results of 5'371 job applicants between 12.08.2020 and 25.09.2020 in France, Germany, Italy, Spain, Netherlands, Belgium, Poland, Switzerland, Austria, Portugal, Turkey, Sweden and Luxembourg



